



MEMBERSHIP

South Atlantic Region Conference 2017

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South Atlantic Region





SAR Member Values



Being with other like-minded women

Friendship and fellowship

Opportunity to volunteer in local community

Being part of a global organization

Personal connection to the mission



Being A Healthy Club



Improving Our Listening Skills



Understanding Generations



Being A Healthy Club



Health Indicators

- Club size
- Successful DREAM programs
- Member engagement
- Productive meetings
- Leadership succession
- Financial resources



Club Size

- SIA Recommendation: at least 12 members
- Resources:
- Recruitment tips
- MemberSHIP campaign site (bit.ly/SIAMembership)
- RESOURCE:
 - Region Membership Chair
 - Recruitment Tips

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Dream Programs



RESOURCE:

- Region Program Chairs
- Online Program Resources

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Member Engagement

- Engagement = Retention
- Full participation in club projects
- Is everyone assigned to a task they enjoy?
- RESOURCE:
 - Capacity Inventory
 - Public Awareness Chair (social media engagement)



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Productive Meetings

- Attendance
- Add some fun!
- Flexibility: venue/time of day
- Technology: conference calls/email
- RESOURCE:
 - Club Assessment Tool

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Leadership Succession

- Delegate
- Mentor new leaders
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Financial Resources

- Club treasurer resources
- Fundraisers
- RESOURCE:
 - Club Treasurer Guidelines
 - Region Fundraising Chair



SAR: What could improve your club experience?

Willingness to change/try new ideas



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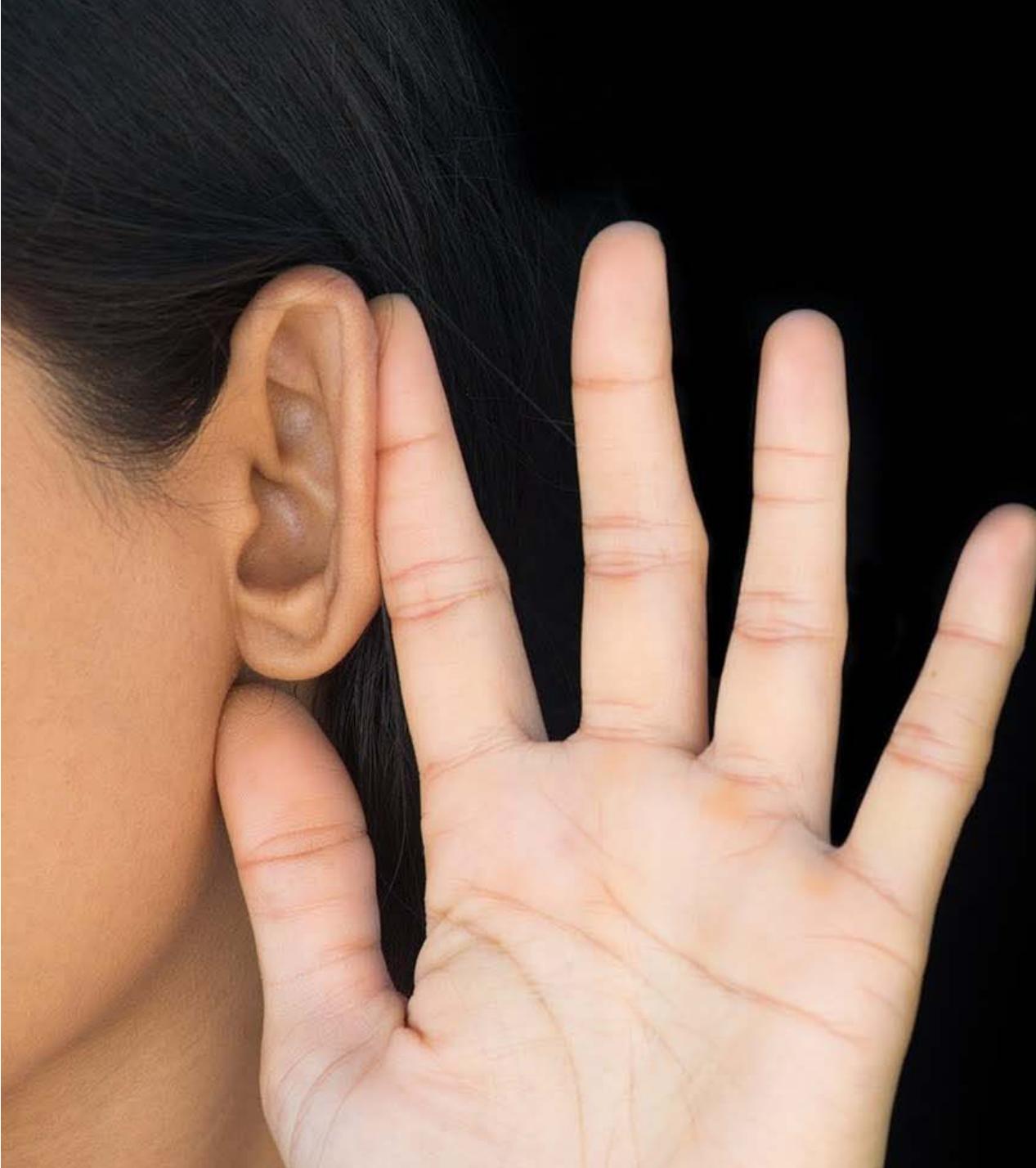


Where does your club stand?



Improving Our Listening Skills



A close-up photograph of a person's ear and hand against a solid black background. The ear is on the left, and a hand is positioned next to it, palm facing forward. The fingers are slightly spread. The lighting highlights the skin texture and the contours of the hand and ear.

**Spend
60%**
**of our time
listening**

**Retain
25%**
**of what
we hear**



Hearing

physical process; natural; passive

Listening

physical & mental process; active;
learned process; a skill



Why Be A Good Listener?

Recognized

Remembered

Valued

Know the wants and needs of others

Respected

Understood



Builds Stronger Relationships



Creates acceptance and openness



Leads to learning



Reduces stress and tension



CRITICAL in conflict resolution

A close-up photograph of a person's ear and hand against a solid black background. The person's dark hair is visible at the top left. Their ear is positioned next to their fingers, which are spread out to show the palm. The hand is light-skinned and has some faint orange spots or marks on the palm.

**How well do you
listen?**

**Be mentally
prepared to
listen.**





**Evaluate the
speech not
the speaker.**

**Be unbiased to the
speaker by
depersonalizing
your feelings.**



**Fight distractions by
closing off sound
sources.**



Be open
minded.



Gain clarity.



Paraphrase.



Use non-verbal signals.





Listen



Understanding Generations









Do You
Remember?



Do You
Remember?



Matures • Baby Boomers • Gen X • Millennials



Mature Generation

Born 1925 -1941 (ages 76-92)

GENERALLY:

Take charge

Hardworking

Team members

Uneasy with change

KEY TO ENGAGEMENT:

Respect their experience

Recognize and reward service

Use a personal touch

In one word: **Loyal**





Baby Boomers

Born 1942-1964 (ages 53-75)

GENERALLY:

High achievers

Question authority

Value creativity

Love adventure

Make a difference

KEY TO ENGAGEMENT:

Acknowledge their contributions

Let them know they are needed

Recognize them in public

In one word: **Optimistic**





Gen X

Born 1965-1981 (ages 36-52)

GENERALLY:

High sense of survival

Unimpressed by titles

Value independence

Adaptable

Seek work/life balance

KEY TO ENGAGEMENT:

Let them do it their way

Remove unnecessary rules

Provide frequent feedback

Give them time for fun

In one word: **Skeptical**





Millennials

Born 1982-2000 (ages 17-35)

GENERALLY:

Respect is earned

Crave flexibility & change

VERY adaptable

Accept diverse backgrounds

How they fit in the big picture

KEY TO ENGAGEMENT:

Be open and fair

Take time to orient them

Provide ongoing feedback

Provide a mentor

In one word: **Hopeful**







How Millennial Are You?

1. Do you get your news mainly from social media?
2. Do you have a blog?
3. Do you own a smartphone?
4. Have you “checked-in” somewhere?
5. Do you use Instagram?
6. Do you wear skinny jeans?



How Millennial Are You?

7. Do you own a pair of Uggs?
8. Have you uploaded a video to YouTube?
9. Do you have a tattoo?
10. Have you backed a Kickstarter?
11. Have you gone on a juice cleanse?
12. Did you have a quarter-life crisis?



How Millennial Are You?

of YES answers

0-3 Millennial...you...not so much.

4-6 You sort of think like a Millennial.

7-9 Yes...your outlook on life is pretty Millennial-ish.

10-12 No doubt about it – you think like a Millennial!



Understanding Generations

- Know the different generations
- Don't judge a book by its cover
- It's not what you say, but how you say it
- Adopt “ageless thinking”



Understanding Generations

- Create a mentoring program
- Team-building activities
- Collaborate
- Vary communication



Understanding Generations

- Respect each other
- Capitalize on members' strengths
- Patience



Understanding Generations

Target Market Information

Generational Profiles

Notable Events &
Prominent Women

Communicating &
Marketing Soroptimist

All aboard the
MEMBERSHIP
SIA Member &
Club Campaign





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thank you